

Warranty for Two-Sided Mattress Purchases Before June 2003

At Sealy, we want to make finding the right mattress and box spring easy for you every step of the way—even if it means replacing or repairing a sleep set that fails to live up to our high standards and yours. We hope the following warranty guidelines put your mind at ease. Please note the warranty information listed is for reference only and is not considered proof of purchase.

Length of Warranty:

Your warranty protects you from the day you purchase your sleep set, and continues according to the “Warranty Schedule” found on your warranty card. In the event that we repair or replace your sleep set, this warranty continues your protection from the original date of purchase.

Warranty Coverage:

This warranty covers the following items during normal wear:

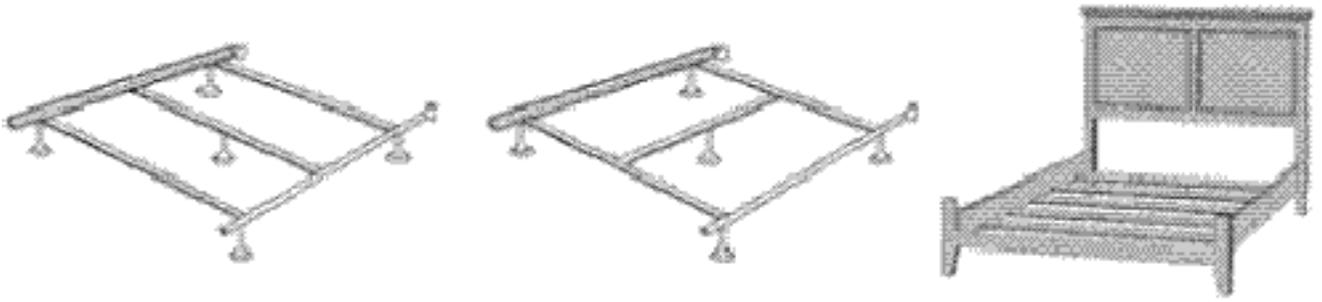
Mattress:

- Torn handles, stitches pulled out of the handle where it’s sewn to the mattress, and tears in the mattress fabric where the handles are attached.
- Coils or wires that are loose, broken, ripped or protrude through the fabric.
- Body indentions of an inch and a half (1.5” inches). [Click here](#) to find out how to accurately measure an indentation.
- Unnatural sagging: Your warranty covers mattresses that are continuously supported by a matching box spring, or equivalent, with an appropriate frame. The frame has to include a rigid center support with at least five legs, or a rigid center support with at least five hardwood cross slats for queen and king sets.

Box Spring:

- Splits in the box spring’s wood frame.
- Squeaks, rattles or other noises.
- Bent, loose or defective beams and/or box spring center support rail.
- Compression of modules.
- Un-stapling of modules.
- Un-stapling of modules
- Unnatural sagging: A proper bed frame must continuously support the box spring. For king and queen sets, a rigid center support having at least five legs or a rigid center support having at least five hardwood cross slats is necessary. A rigid center support is as crucial as the four standard legs (one at each corner) for ensuring your sleep set has the proper balance and support necessary.

Examples of proper bed frames for queen- and king-size bedding:



What's NOT Covered:

1. Structural damage from using an improper bed frame (example: Less than five legs for a queen set).
2. Floor models and clearance bedding sold "as-is."
3. Comfort preference after you sleep on the bed (example: This bed is too soft).
4. Mattress damage due to an inappropriate box spring. Our mattresses are designed for full performance when used in conjunction with a matching box spring as part of a total sleep set.
5. Replacement of another piece in the sleep set, unless that piece is defective too.
6. Mattress, box spring and fabric damage due to abuse. This warranty does not cover product failure that is caused by anything other than defective workmanship or materials (example: Your movers sawed the bedding in half to get it upstairs).
7. Transportation costs of the product to and from the store or factory, as applicable.

We make every effort to ensure that we manufacture our sleep sets using the finest materials available. If, however, you have discovered a defect in your Sealy Inc. mattress or box spring, we want to make it right. Please start your claim process [here](#).

Do's and Don'ts of Bedding Care:

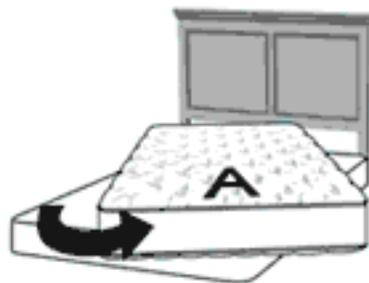
- **DO** rotate your mattress occasionally to prolong the comfort and support life. Body indentations are a normal occurrence in your new mattress and indicate that the upholstery layers are conforming to your body's individual contours. You'll be pleasantly surprised with that "New Mattress Feeling" every time you turn your mattress.
- **DO** give your new sleep set time to "air" upon removal from its plastic packaging. Dispose of all plastic packaging as soon as possible.
- **DO** carry your mattress flat on its side. It's easier to handle and you'll be less likely to damage the mattress.
- **DO** keep your bedding clean. We suggest using a mattress pad, especially if children use the bed.
- **DO** replace the old foundation when purchasing a new mattress. An old foundation may not provide sufficient support. It may appear that your new mattress is sagging when it is really the foundation, which supports the entire mattress.
- **DO** use an appropriate frame and center support for queen- and king-size sets. Using the right support frame will ensure that your warranty remains in effect.
- **DON'T PLACE YOUR MATTRESS NEAR OPEN FLAME OR EXPOSE IT TO FIRE. THIS MATTRESS IS NOT FLAME- OR FIREPROOF, AND CAN IGNITE AND/OR BURN IF EXPOSED TO OPEN FLAME OR FIRE. WHEN IGNITED, SOME BEDDING MATERIAL CAN BURN RAPIDLY AND EMIT SMOKE AND HAZARDOUS GASES.**

- **DON'T** smoke in bed. This mattress is manufactured as required by federal law to resist, but not necessarily eliminate, ignition by smoldering cigarettes.
- **DON'T** let anyone stand or jump on your mattress. It was not built for that kind of weight concentration or abuse.
- **DON'T** allow your mattress to get wet, because some upholstery materials may compress. Protect it from water or other liquids.
- **DON'T** place a board between your mattress and foundation. Your sleep set is designed specifically to provide you with proper support, and the foundation plays an important role.
- **DON'T** bend your mattress under any circumstances. Such treatment may damage the innerspring unit. Flex rather than bend the mattress when going through doorways, and don't bend the corners when putting on fitted sheets.
- **DON'T** remove the law tag label at the end of your mattress. This serves as a means of identification to establish your warranty rights.
- **DON'T** use dry-cleaning fluid of any type on your mattress. These chemicals will damage some of the construction materials.

Extending the Comfort and Support Life of Your Sleep Set:

Your Sealy Mattress purchased before June 2003 has two sides. Although it is not necessary to flip your new mattress to take advantage of the warranty, we recommend that you do so on a regular basis. This mattress has many layers of upholstery padding to increase its Comfort Life® and support performance. Body indentations can be a normal occurrence in your new mattress, and indicate that the upholstery layers are conforming to your body's individual contours. To help minimize body impressions, and to add to your enjoyment with that new bed feel year after year, turn your mattress occasionally throughout the life of your sleep set. For your convenience, we've illustrated the best method.

Rotation Cycle #1

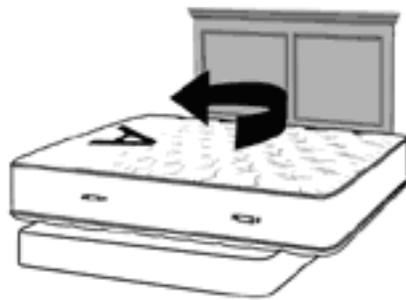


1. Rotate mattress counter-clockwise a half turn.

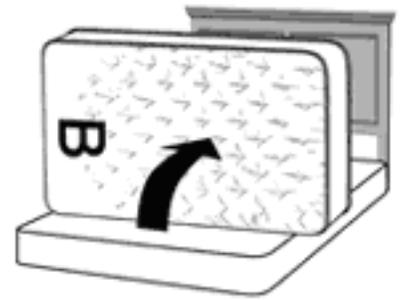


2. Realign mattress with foundation.

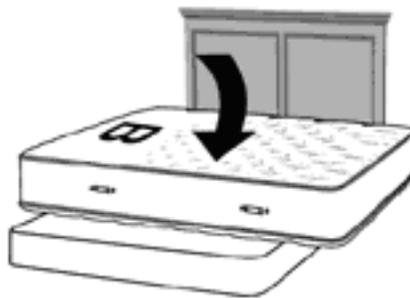
Rotation Cycle #2



1. Rotate mattress to overhang foundation.



2. Raise mattress on edge.

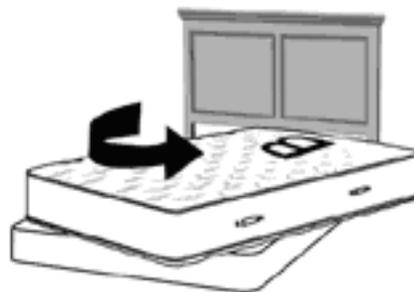


3. Lower mattress gently.

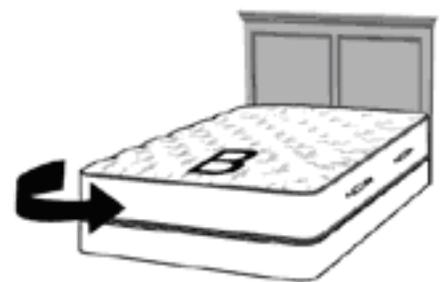


4. Rotate and realign mattress with foundation.

Rotation Cycle #3



1. Rotate mattress again a half turn counter-clockwise.



2. Realign mattress with foundation.

PLEASE DO NOT ATTEMPT TO TURN YOUR MATTRESS BY YOURSELF. This may cause personal injury or damage to your mattress. Flipping your bed is optional, but will prolong the support and comfort life of your Sealy sleep set.

Warranty Recourse:

We make every effort to be sure we manufacture our Sealy sleep sets with only the very finest materials available. If, however, you do discover a defect in your new mattress or foundation, simply contact the retail store where you purchased your sleep set. If you can't reach the store, or if you've moved, all you need to do is write directly to us at the address printed on the law label of your new sleep set.

If a defect that is covered occurs during warranty period (which is described in the warranty schedule), Sealy will repair or replace (at our option) the defective mattress and/or foundation within a reasonable period of time.

In order for this limited warranty to be valid, you must:

1. Be the original consumer purchaser, and have purchased the sleep set from one of our authorized dealers in the United States or Puerto Rico;
2. Provide a copy of the original store receipt, or other proof of date, place of purchase and purchase price;
3. Provide the law label from the defective product.

If identical materials are not available at the time of product service, Sealy reserves the right to substitute material of equal or higher value, or, at our option, provide a refund. You'll be responsible for transportation costs of the product to and from the store or factory, as applicable.

Sealy reserves the right to refuse service and invalidate this warranty when, upon inspection, the sleep set is found to be in an unsanitary condition, or when the product failure is due to causes other than defective workmanship or materials. Please refer to the "Do's and Don'ts of Bedding Care" section of this brochure for proper sleep set care.

Exclusive Remedy/Other Limitations:

ANY AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY WHICH BEGINS WITH THE DATE OF PURCHASE BY THE CONSUMER. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. SEALY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THIS PRODUCT, OR FOR BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY. Sealy does not warrant that this product is suitable for any person's medical condition. Sealy makes no warranty beyond what is contained in the writing.

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Sealy does not authorize any person to create for it any other obligation or liability in connection with this warranty.

Warranty Information:

It's easy to determine the length of your warranty and its terms. Simply match the Warranty Code from your mattress law tag label (see sample below) with the same code on this warranty schedule.



Mattress Warranty Code found here.

| Warranty Code on Laser Tag | Total Limited Warranty Period | Period for repair or replacement at no charge* | Calculation of charges for repair or replacement after the no-charge* period |
|----------------------------|-------------------------------|--|--|
| PG | 10 Years | 10 Years | _____ |
| MB | 10 Years | 10 Years | _____ |
| MY | 10 Years | 5 Years | Divide your dealer's current retail price** by ten, then multiply by the number of years since your purchase. Round to the nearest whole year.† |
| MG | 10 Years | 3 Years | |
| ME | 10 Years | 1 Year | |
| MC | 5 Years | 1 Year | Divide your dealer's current retail price** by five, then multiply by the number of years since your purchase. Round to the nearest whole year.† |
| MA | 1 Year | 1 Year | _____ |

Sealy reserves the right to substitute material of equal or higher value or, at its option, provide a refund.

* Except you are responsible for transportation costs.

** If the Sealy product purchased is no longer being manufactured, the current retail price will be determined by Sealy from a comparable model. Sealy has the sole discretion to determine what current retail price will be used.

† Your purchase is established from the date of your receipt.